



## DynaVox Technologies DREAM Loan Agreement

DynaVox Technologies DREAM loan program is designed to allow AAC and assistive technology evaluators that have been approved by a DynaVox Sales Consultant the ability borrow up to four different devices for a period of 12 days. The purpose of this program is to allow the evaluator to evaluate the augmentative communication needs of clients for the recommendation of a specific communication device.

<input type="checkbox"/> <b>DynaVox T10</b>  <u>Keyguards</u> <input type="checkbox"/> Master Page 3 x 3 <input type="checkbox"/> Master Page 4 x 4 <input type="checkbox"/> Master Page 5 x 5 <input type="checkbox"/> Master Page 6 x 6 <input type="checkbox"/> Master Page 7 x 7	<input type="checkbox"/> <b>DynaVox Maestro</b>  <u>Keyguards</u> <input type="checkbox"/> 6 Location <input type="checkbox"/> 12 Location <input type="checkbox"/> 20 Location <input type="checkbox"/> 40 Location <input type="checkbox"/> 60 Location	<input type="checkbox"/> <b>DynaVox V Max</b>  <u>Keyguards</u> <input type="checkbox"/> 6 Location <input type="checkbox"/> 12 Location <input type="checkbox"/> 20 Location <input type="checkbox"/> 30 Location <input type="checkbox"/> 40 Location	<input type="checkbox"/> <b>DynaVox EyeMax</b>  <u>Kit Includes</u> <ul style="list-style-type: none"> <li>• DynaVox Vmax+</li> <li>• EyeMax Accessory</li> <li>• Table Top Mount</li> </ul>	<input type="checkbox"/> <b>DynaVox XPress</b>  <u>Includes</u> <ul style="list-style-type: none"> <li>• Handle</li> <li>• USB Memory Stick pre-loaded with sample users</li> </ul>
<input type="checkbox"/> <b>DynaVox M<sup>3</sup></b>  <u>Keyguards</u> <input type="checkbox"/> 6 Location <input type="checkbox"/> 12 Location	<input type="checkbox"/> <b>DynaWrite 2.0</b>	<b>Toby Churchill Products</b>  <input type="checkbox"/> <b>Lightwriter SL40</b> <input type="checkbox"/> <b>Lightwriter Swift</b>	<input type="checkbox"/> <b>Boardmaker Activity Pad</b>  <u>Includes</u> <ul style="list-style-type: none"> <li>• 5 Smart Pockets</li> <li>• 32 Programmable buttons per side</li> </ul>	<u><b>Accessories</b></u> <input type="checkbox"/> Buddy Button Switch <input type="checkbox"/> Microlight Switch <input type="checkbox"/> Switch Interface <input type="checkbox"/> PhoneIT <input type="checkbox"/> Madentec TrackerPro <input type="checkbox"/> Origin Headmouse

### Evaluator's Shipping Address

\*Please note that we can only ship to the approved evaluator that signs below\*

**Name:** \_\_\_\_\_

**Address 1:** \_\_\_\_\_

**Address 2:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Date Submitted:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Requested Arrival Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

Please allow a minimum of three business days for delivery

Age of the Client(s) Being Evaluated

21 or younger     22 or older

### Signature of Approved Evaluator (No other signature will be accepted.)

- I have read and understand the terms and conditions of the DynaVox Technologies DREAM loan program
- I understand that I must be approved by my sales consultant to have access to the DREAM loan program

**Signature:** \_\_\_\_\_ **Printed Name:** \_\_\_\_\_



## DynaVox Technologies DREAM Loan Terms and Conditions

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All three completed pages of the DREAM Loan contract (DynaVox Technologies DREAM Loan Agreement, DynaVox Technologies DREAM Loan User Information, and DynaVox Technologies DREAM Loan Terms and Conditions) must be submitted in order for the contract to be accepted. Contracts can be mailed to:

DynaVox Technologies at 2100 Wharton Street, Suite 400, Pittsburgh, PA 15203

**The contract may also be faxed to 412-381-5241 or emailed to [trials@dynavoxtech.com](mailto:trials@dynavoxtech.com)**

Contact information for the AAC or Assistive Technology evaluator requesting loaner equipment must appear on page one of this contract. You must agree to the following terms to access the DREAM loan program.

The loan period begins the day after the requested equipment arrives at the evaluator's shipping address on the contract. The assistance of a DynaVox Sales Consultant is not a condition of the loan period start date. Actual use of the loaned equipment is not a condition of the loan period start date. An adult over 18 years old must be available to sign for the delivery. If no one is available to sign for the delivery, it will be returned to DynaVox Technologies after three delivery attempts. The loan is valid for 12 consecutive days including weekends and holidays. The return shipping date will be supplied with the loaned equipment and will fall one day after the specified loan period. The loan is considered complete when the loaned equipment is received at the DynaVox Technologies main office.

Upon completion of the loan period, the evaluator assuming responsibility for the loan agrees to return all loaner equipment in the original packaging back to DynaVox using the supplied return labels. If the return labels are lost or misplaced, the evaluator assuming responsibility for this contract will be responsible for all costs associated with returning the loaner equipment to DynaVox. DynaVox will not reimburse any fees paid by the customer for the return shipping.

A late fee of \$250.00 per week will be assessed for each device that arrives at DynaVox Technologies main office after the scheduled return date. A minimum charge of \$250.00 per device is applicable to all late returns. The evaluator assuming responsibility for the contract is liable for any late fees. The evaluator assuming responsibility for the contract is also liable for any repair or replacement costs incurred as a result of abuse, neglect, loss or theft of the equipment during the loan period.

**I understand and agree that I will be charged for any late returns of loaner equipment and for any repair or replacement costs incurred due to abuse, neglect, loss or theft of the equipment during the loan period.**

**\*\*\*\*\*EVALUATOR REQUESTING EQUIPMENT MUST INITIAL HERE\*\*\*\*\*** \_\_\_\_\_

DynaVox Technologies hereby warrants to customer only that each item of equipment, when shipped, will be in good operating condition. The customer's damages for any breach by DynaVox Technologies of such warranty with respect to an item of equipment shall be limited to the direct damages caused by a defective operating condition which could not reasonably have been discovered by customer after the delivery of such item. The foregoing warranty and damages for breach thereof are the exclusive warranty and damages and are in lieu of any oral representation and all other warranties and damages, whether expressed, implied, or statutory.

DynaVox shall, at its expense, provide routine maintenance for all equipment and shall endeavor to repair or replace any piece of equipment that is found to be defective during the loan period. In the event that a specific piece of equipment does not operate properly, the evaluator shall notify DynaVox immediately upon noticing the malfunction and request instructions before taking any remedial action or before returning it to DynaVox. DynaVox reserves the right to terminate any loan and request the immediate return of borrowed equipment.

**The evaluator may cancel this contract at any time before the shipping of the loan by contacting the DynaVox Loan Department at 1-866-DynaVox or emailing [trials@dynavoxtech.com](mailto:trials@dynavoxtech.com)**

**Notice of Privacy Practices:** At DynaVox Systems LLC we are committed to protecting your privacy. DynaVox Systems does not sell, trade or rent your personal information to other companies. The information we collect about you is used only for internal purposes.



## DynaVox Technologies DREAM Loan Frequently Asked Questions

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**Q: *When will I receive my DREAM Loan equipment?***

**A:** The DREAM Loan program allows the evaluator to pick the day they want to receive the equipment. Please fill in the "Requested Arrival Date" field with the date you would like the equipment to arrive. We will notify you of receipt of the DREAM request within 24 hours of submission at which time we will either confirm the requested delivery date or outline any delays and give an estimated date of delivery if the requested arrival date cannot be met. We cannot guarantee a time of delivery, only the date it will arrive, so the day that you pick for delivery will not count as part of the loan period. Please note that we need at least three days for shipping from the date your contract is received.

**Q: *Can you guarantee I will receive my equipment on the date I requested?***

**A:** The DREAM program prides itself on meeting the needs of all evaluators, however sometimes our demand exceeds our supply of equipment. If for any reason we can not supply the requested equipment on the requested date, we will contact you to find a solution. The best way to ensure delivery on the date you need is to submit your request as early as possible. This allows us to plan our shipping schedule accordingly.

**Q: *I need my DREAM devices right away. How soon can I have them arrive?***

**A:** The DREAM program does allow for a fast turn around provided we have the requested equipment available. Please allow a minimum of three business days for shipping. Any further delays will be communicated if applicable.

**Q: *How many devices can I borrow?***

**A:** The DREAM Loan program allows you to borrow up to four (4) different devices at the same time. You can have any four devices, but never two of the same. Accessories do not count toward the total device count.

**Q: *How long can I keep the equipment?***

**A:** You will be able to keep the devices for a period of twelve (12) days. The loan period starts the day after you receive the equipment, and we ask that you ship it back to us using the supplied prepaid UPS label the day after the loan period expires. Weekends and holidays do count into this loan period.

**Q: *Can I extend the loan period?***

**A:** DREAM loans can not be extended for any reason; however you are welcome to submit another loan request for a new loan if another trial is necessary.

**Q: *Can I send the device home with the individual I am evaluating?***

**A:** The program is set up to supply the evaluator with equipment that will be used during an evaluation. We do not encourage loaning out the borrowed equipment, but if you choose to, please remember the evaluator that signed the loan agreement is responsible for any damage to the equipment while it is on loan.

**Q: *Now that I am finished with the loan, how do I return the equipment?***

**A:** DynaVox supplies a UPS return shipping label with every trial shipment. To return the equipment at no cost, all that you need to do is securely pack the equipment in the original box, apply the return label over the existing label, and drop it off at the nearest UPS pick up location.

To find the nearest UPS shipping location, please visit <https://www.ups.com/dropoff>

Please be aware that if you ask UPS to pick up the equipment from your location they may charge you an additional fee that is not covered by DynaVox. For a free return, please follow the process outlined above.

**\*\*\*Please Note\*\*\*** *The DynaVox DREAM Program is only available to evaluators that have been approved by a DynaVox Technologies Sales Consultant. If you have not been approved by a DynaVox Technologies Sales Consultant, please contact your local Sales Consultant to determine if you qualify before submitting this contract. You can find your local sales consultant, including contact information at [www.DynavoxTech.com](http://www.DynavoxTech.com)*